



kaiser permanente departments & services

CONTINUING CARE SERVICES

Advance Directive for Health Care Class.....	619-641-4194
Appointment Center/Physician Choice	800-290-5000
<i>www.kponline.org</i>	
Audiology – Garfield Specialty Ctr.....	858-616-5100
San Marcos.....	760-591-4276
Bioethics Department.....	619-528-5213
Birth Certificate Office.....	619-528-5263
Chaplain.....	619-528-5188
Continuing Care Services.....	619-641-4456
Long Term Care Services.....	619-528-1245
Placement Services.....	619-641-4452
Senior Care Management.....	619-641-4027
Social Services (Hospital).....	619-641-4456
Special Needs Program	866-300-0019
<i>http://continuingcare-sandiego.kp.org</i>	
Coumadin Clinic.....	855-628-0554
Decedent Affairs.....	619-528-5596
Direction Information (to KP facilities-driving).....	619-528-3290
Disability Claims Department.....	619-528-5280
Durable Medical Equipment.....	855-805-7363
Emergency Department (KP OnCall).....	888-576-6225
Financial Counselor (San Diego service area)	619-589-4920
Medical Financial Assistance Program.....	866-399-7696
Flu Shot Information	866-706-6358
<i>https://kp.org/flu</i>	
Health Education.....	619-641-4194
Healthy Living Store	619-528-5153
HIV Hot Line.....	800-367-2437

<http://continuingcare-sandiego.kp.org>



Home Health Services.....	619-641-4663
Hospice & Palliative Care.....	619-641-4100
Hospital Case Managers (Utilization Management)	619-528-3146
Hospital Inpatient Information.....	619-528-5308
KP San Diego Internet Website <i>http://kp.org/sandiego</i>	
<i>kp.org</i> Web Support.....	800-556-7677
KP OnCall (after hours advice nurse)	888-576-6225
Mail Order Pharmacy.....	866-206-2985
Medical Correspondence (medical records for personal use)	619-583-4293
Legal Desk (Central Release of Information Unit)	909-367-7705
Member Services (7am - 7pm).....	800-464-4000
New Member Information Line (7am – 9pm)	888-956-1616
<i>www.kp.org/chooseyourdoctor</i>	
Nutrition Services.....	619-641-2000
Outpatient Pharmacy - SDMC.....	619-528-7770
Patient Financial Services Call Center (collections department)	800-201-2123
Patient Notification System (Lab results).....	888-457-8378
Positive Choice.....	858-573-0090
<i>http://positivechoice.org</i>	
Psychiatry.....	877-496-0450
Addiction Medicine.....	619-221-6550
Behavioral Health Care Helpline (24 hours).....	800-900-3277
Pediatric Specialties (John Richards Learning Center)	866-940-2218
San Diego Medical Center general telephone info line	619-528-5000
Coastal.....	760-436-4411
Senior Advantage.....	800-921-2900
Non Members - Medicare A & B Eligible	
Senior Advantage Member Services.....	800-443-0815
Current Kaiser Senior Advantage Members	
Travel Advisory Service.....	619-528-3184
Volunteer Offices:	
Hospital.....	619-528-5191
Home Health.....	619-641-4663
Hospice.....	619-641-4100