



kaiser permanente departments & services

CONTINUING CARE SERVICES

Advice Nurse (KP OnCall; after hours advice nurse)	888-576-6225
Appointment Center/Physician Choice	800-290-5000
<i>www.kponline.org</i>	
Audiology – Garfield, Otay Mesa, San Marcos	858-616-5100
Bioethics Department.....	619-528-5213
Birth Certificate Office.....	858-266-3242
Chaplain (San Diego Medical Center)	858-266-7900
Zion Medical Center	619-528-5188
Continuing Care Services.....	619-641-4456
Long Term Care Services.....	619-528-1245
Placement Services.....	619-641-4452
Senior Care Management.....	619-641-4027
Social Services (Hospital).....	619-641-4456
Special Needs Program	866-300-0019
<i>http://continuingcare-sandiego.kp.org</i>	
Coumadin Clinic.....	855-628-0554
Decedent Affairs (San Diego Medical Center)	858-266-3233
Zion Medical Center	619-528-5596
Disability Claims Department.....	619-528-5280
Durable Medical Equipment.....	855-805-7363
Financial Counselor (San Diego service area)	619-589-4920
Medical Financial Assistance Program.....	866-399-7696
Flu Shot Information	866-706-6358
<i>https://kp.org/flu</i>	
Center for Healthy Living (formerly Health Education)	619-641-4194
Healthy Living Store (San Diego Medical Center)	858-266-2210
Zion Medical Center	619-528-5153
Home Health Services.....	619-641-4663

<http://continuingcare-sandiego.kp.org>



Hospice & Palliative Care.....	619-641-4100
Hospital Case Managers (Utilization Management) SDMC	858-266-2898
Zion Medical Center	619-528-3146
Hospitals:	
San Diego Medical Center main number	858-266-5000
Admitting	858-266-2690
Outpatient pharmacy	844-328-9077
Zion Medical Center main number	619-528-5000
Admitting	619-528-0140
Outpatient pharmacy	619-528-3960
KP San Diego Internet Website	
http://kp.org/sandiego	
kp.org Web Support.....	800-556-7677
Life Care Planning Class (Advance Directives)	619-641-4194
Mail Order Pharmacy.....	866-206-2985
Medical Correspondence (medical records for personal use)	619-583-4293
http://kp.org/requestrecords	
Legal Desk (Central Release of Information Unit)	909-367-7705
Member Services (7am - 7pm).....	800-464-4000
Spanish Line	800-788-0616
Cantonese and Mandarin	800-757-7585
TTY Access for hearing and speech impaired	800-777-1370
Medicare Member Services (Current Senior Advantage)	800-443-0815
Senior Advantage (Nonmember with Medicare A&B eligible)	800-921-2900
New Member Information Line (7am – 9pm)	888-956-1616
www.kp.org/chooseyourdoctor	
Nutrition Services.....	619-641-2000
Patient Financial Services Call Center (collections department)	800-201-2123
Patient Notification System (Lab results).....	888-457-8378
Positive Choice Integrative Wellness Center	858-573-0090
http://positivechoice.org	
Psychiatry.....	877-496-0450
Addiction Medicine.....	619-221-6550
Behavioral Health Care Helpline (24 hours).....	800-900-3277
Pediatric Specialties (John Richards Development Center)	866-940-2218
Travel Advisory Service.....	619-528-3184
Volunteer Offices:	
San Diego Medical Center	858-266-2676

Volunteer Offices continued:

Zion Medical Center	619-528-5191
Home Health.....	619-641-4663
Hospice.....	619-641-4100